



The Pipeline

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Inside this Issue:

Rosen accepts position with Jewish Hospital

CFC walks for babies today

EAL Bright Idea of the Week

EEO intern recognized at KSU ceremony

Staff collecting donations for employee, house fire victim

DCS staff shows appreciation for Veno

Cabinet leaders honored at research symposium

QCC collecting items for seniors



Secretary Miller serves up thanks and cake to Mark Rosen.

Rosen accepts position with Jewish Hospital

By Mike Jennings, CFC Communications

Mark Rosen, personnel director for the Cabinet for Families and Children since September 1998, will leave the Cabinet this month to become assistant director of human resources for Jewish Hospital in Louisville.

Rosen, 45, is a Louisville native and a graduate of Indiana University. After college, he spent nine years working in his family's business, Lannis Fence Co., then earned a law degree at the University of Louisville.

He practiced law in Louisville before joining state government in August 1994 as a staff attorney for the Cabinet for Human Resources.

In 1998, Rosen spent five months as personnel attorney for the city of Louisville, then returned to Frankfort as CFC personnel director.

Rosen said he has tried to hold Cabinet employees to the same high standards that would apply in the private sector.

"Mark believed that behavior that was unproductive or illegal would lead to consequences," said Teresa Suter, executive director of the Cabinet's Office of Human Resource Management. "He consistently let employees know that conduct, attendance and performance matter in CFC."

Rosen lives in Louisville with his wife, Penny, and their daughters Maggie and Lindsay.

His last day on the job will be April 16. Suter will act as the Cabinet's appointing authority until a new personnel director is named.

CFC walks for babies today

By Anya Armes Weber, CFC Communications

The March of Dimes State Walk for Kentucky employees was today at the Capital grounds. Thanks to all staff who participated or donated to help prevent prematurity in babies.

Check out next week's Pipeline for photos and an update of the event.

EAL Bright Idea of the Week

By Anya Armes Weber, CFC Communications

While most Cabinet staff have completed the Everyone a Leader skill-building sessions, we could all use small reminders of the lessons we studied. The "EAL Bright Idea of the Week" features tips that can help us improve our relationships with coworkers and our service to families.

It's good to change roles in meetings regularly. Comprehensive Family Services coordinators have learned they can be more effective by switching off leadership roles periodically. If you can't remember a time when other coworkers were the meeting manager and scribe, a change could do your group good. New staff will get meeting management experience, and the regular leaders could use a break!





EEO intern recognized at KSU ceremony

By Anya Armes Weber, CFC Communications

A part-time worker in the Cabinet's Equal Employment Office (EEO) was recently honored for her achievements as a full-time student at Kentucky State University.

Patty Carcamo was one of five KSU seniors presented the President's Award at a ceremony last week. The honor is given to graduating students with the five highest grade-point averages.

KSU's interim President William Turner praised the honorees.

"You are now in KSU's hall of academic fame," he said. "You now bear a mark of distinction. We are here to pay homage to you. You are our crème de la crème ... the best of the best."

Carcamo has received the equivalent of the President's Award annually since she enrolled at KSU three years ago. Carcamo, originally from Honduras, is majoring in business administration with a specialization in management and will graduate in December – a semester ahead of schedule.

An intern in the EEO since last September, Carcamo is developing information for the state's limited English speaking population to comply with federal mandates.

"My job at EEO has helped me develop important professional skills, and it has also helped me enhance my bilingual skills," Carcamo said. "Working at EEO has also helped me pay for my education."

Carcamo isn't sure of her future plans. She may join the workforce or move on to graduate school for her master's degree in business administration.

Carcamo, a member of Delta Mu Delta, the National Business Honor Society, was also recognized for making the Dean's List.

Several other CFC employees were recognized at the reception. Part-time employees Daniel Shewa of the Ombudsman's Office and Eorquidea Torres of the Communications Office made the Dean's List. Carla Graham from the Office of the Secretary and Robert Martin from the Communications Office made the Honor Roll.

If you were honored at KSU or another university convocation, e-mail anya.weber@mail.state.ky.us to share your news in the Pipeline.

Staff collecting donations for employee, house fire victim

By Anya Armes Weber, CFC Communications

Cabinet employees have organized an effort to help a Leasing and Design staffer who recently lost his house to fire.

The South Frankfort home of mover Bobby Shepard and his family was destroyed on March 29.

Leasing and Design staff have initiated a collection drive to help the family replace its belongings once they get settled in a new place, said Van Davis, Shepard's manager.

Staff will use the money to buy a Wal-Mart gift certificate. "That way they can purchase exactly what they need – from towels to food," and won't be getting multiples of items they can't use, Davis said.

Send your donations to Teresa Hester in the Leasing and Design office by

Thursday, April 17. Or contact Hester at 564-7530.

Shepard, who has worked in the Leasing and Design office for about seven years, lived in the house with his wife, three children and several pets. According to the Frankfort State Journal, the family dog and pet rats were unharmed. Two kittens were immediately unaccounted for but were thought to have escaped the fire.

The family has received clothing and a donation from the American Red Cross and is also getting assistance from other groups, Davis said.



DCS staff shows appreciation for Veno

By Mary Sparrow, DCS - CFC

On Wednesday, April 2, Division of Child Support Staff held a surprise appreciation luncheon for their Director, Steve Veno.

Veno was ushered into the conference room on the pretense of looking at something out the back door, and was completely surprised to see all of his staff gathered around tables filled with salads, sandwich fixings and desserts.

DCS staff wanted to express their thanks and appreciation for all of the hard work Veno does for them as well as for the children of Kentucky.

Glenda Martin, Manager of the Program Services Branch, presented Veno with an Appreciation Award from all of the staff. Thanks again, Steve, for all of your hard work and dedication to the program!



Secretary Miller looks on as Bonnie Hommrich speaks. Hommrich received an award in recognition of her quest to build a learning organization driven by data and results.

Cabinet leaders honored at research symposium

By Anya Armes Weber, CFC Communications

Several Cabinet leaders were honored Tuesday at the second annual research symposium at the Frankfort Holiday Inn.

The event's theme was, "Helping Kentucky's Diverse Families Work: Research to Practice Partnerships," and the honorees' varying job responsibilities prove that research truly takes cooperation to successfully help clients.

Here is a list of CFC's award recipients:

- Institutional Review Board Administrator **Bob Blackburn** -- for his acute analyzing and mentoring approach to faculty, students and Cabinet staff in the design of research.
- Principal Assistant to the Secretary **Bonnie Hommrich** -- in recognition of her quest to build a learning organization driven by data and results.
- Child Welfare Researcher **Ruth Huebner** -- for her knowledge, energy, vision and heart when it comes using research to assist the families of Kentucky.
- Deputy Secretary **Tim Jackson** -- for his unfailing devotion to developing and



Bob Blackburn poses proudly with his award for acute analyzing and mentoring approach to faculty, students and Cabinet staff in the design of research.

promoting the mission of the Cabinet for Families and Children.

- Secretary **Viola Miller** -- for her unwavering passion to protect and serve the vulnerable citizens of Kentucky.
- Department of Community Based Services Commissioner **Dietra Paris** -- for her outstanding leadership that resulted in elevating the standard by which Kentucky's social services are measured.
- Office of Human Resource Management Executive Director **Teresa Suter** -- for her untiring efforts and loyalty to achieving the mission of the Cabinet for Families and Children.

Gov. Paul Patton and Rep. Jimmie Lee, D-Elizabethtown, were also honored for their advocacy of the Cabinet and our customers.



Teresa Suter smiles in appreciation of her award for her untiring efforts and loyalty to achieving the mission of the Cabinet for Families and Children.

QCC collecting items for seniors

By Anya Armes Weber, CFC Communications

Quality Central Connections (QCC) is collecting items throughout April for senior citizens in area nursing homes.

The drive is called Saluting Our Seniors (SOS). Staff will distribute the items to residents during May, Older Americans Month.

Here are some of the items the facilities can use:

- facial tissue
- combs and brushes
- mirrors
- hand cream
- moisturizer
- makeup (foundations) and makeup cases
- toothpaste
- toothbrushes
- small picture frames
- dolls
- stuffed animals
- crayons
- coloring books
- paint-by-number kits
- puzzles (500 large piece are best)
- board games
- magazines
- books
- stamps
- greeting cards
- crossword Puzzle Books
- clothing (men's and women's - any sizes)
- playing cards
- small flower arrangements
- pictures for rooms
- throw covers
- comforters
- fingernail polish
- polish remover
- night clothes (gowns and dusters)
- house shoes

To donate, look for collection boxes in your building or contact a member of QCC. Members are listed on the intranet at http://cfenet.ky.gov/Special_Projects/qcc/index_qcc.asp